



# COVID-19 GUIDELINES

Dear Guest,

In line with travel advice for entry into and exit from the Republic of Maldives, specific regulations apply.

## Pre-Arrival

1. As part of your tourist visa requirements, you must present the following documents:
  - a. A confirmed booking at your reserved resort, in our case JA Manafaru.
  - b. A negative PCR result is currently required to enter Maldives for tourists even if two weeks have passed since the tourist completed their second dose of the Covid-19 vaccination (vaccination must be recognised by the WHO).
  - c. A negative PCR test result must be taken 96 hours prior to your departure from your port of embarkation. Children below 12 months are currently exempt from PCR testing.
  - d. For Each Traveller who is not exempt: The PCR test result must declare your passport name, passport number as well as the testing laboratory/clinic name, address and country. Also, the date and time of sampling as well as confirmation that it is a PCR test with negative result.
2. For Each Traveller: 24 hours prior to your flight departure to the Maldives you will need to register and complete a Maldives Immigration Self-Declaration Form through the online portal, please log on and follow the instructions to complete the form. <https://imuga.immigration.gov.mv/> (This applies for short transit through hub airports such as Dubai without leaving the airport).
3. If you are transiting/short vacation through another country prior to Maldives: 24 hours prior to your flight departure to the Maldives you will need to register and complete a Maldives Immigration Self-Declaration Form through the online portal, please log on and follow the instructions to complete the form. <https://imuga.immigration.gov.mv/> (please be reminded that if you have not completed the vaccination protocols a negative PCR test it is only valid for 96 hours prior to entering the Maldives, if travel is longer another PCR test should be performed).
4. Maldives Ministry of Health advises all Travellers not to fly to Maldives if they are exhibiting any Covid-19 like symptom. Travellers should also be advised, that if any symptoms are exhibited, they may be required to undergo additional health checks mandated by Ministry of Health and possible quarantine in a nominated isolation facility.
5. Maldives Ministry of Health advises all Travellers to have relevant travel insurance for safety and peace of mind.

## Arrival into Maldives and onward to the Resort

1. It is mandatory to wear face coverings on arrival into Maldives and in public spaces.
2. You are required to practice social distancing of one meter or more.
3. You will go through further thermal screening at the airport arrival terminal and please note, may be subject to random PCR testing.
4. You are advised to download Maldives TraceEkee app for COVID-19 monitoring purposes. <https://trace.hpa.gov.mv/>
5. At the resort you will undergo arrival thermal temperature testing (and at the time of your PCR test if it is required for departure travel/onward country entry).

6. We reserve the right to carry out thermal temperature tests at any area of the resort to protect the safety of our associates/guests and require your full co-operation.
7. You are required to wear face coverings in enclosed public spaces within the resort where physical distancing is not possible.
8. We ask you to perform additional hand hygiene throughout your stay at the resort. Hand washing/hand sanitization facilities are available throughout the resort.
9. We ask you to be mindful of the precautionary measures put in place at the resort for the safety of our associates and guests and ask for your full co-operation.
10. Guests who feel unwell must isolate themselves in their villa and immediately inform the Guest Experience Desk for further action.

#### Departure

6. For Each Traveller: 24 hours prior to your flight departure from the Maldives you will need to complete a new Self-Declaration Form through the online portal, please log on and follow the instructions to complete the form. <https://imuga.immigration.gov.mv/>.
7. Departure from the resort: Prior to your departure from the resort, you will be required to complete an Exit Health Screening document to ensure you are safe to travel. The Exit Health Screening questionnaire will document any COVID-19 related symptoms experienced over the past 14 days prior to your departure date from Maldives.
8. Please note: ONWARD TRAVEL: most countries/airlines may require Travellers exiting Maldives to complete and hold a negative PCR test result that will need to be presented at airline check-in. Please recheck with your airline prior to leaving your country as to the requirements for re-entering to avoid any confusion. It is the customers responsibility to ensure they are aware of these requirements.
9. In preparation for your departure, JA Manafaru is required to help facilitate a PCR Testing Service on your behalf based on your destination country and/or airline requirements.
  - a. Four days prior to your departure date, please inform the Guest Experience Team of your upcoming departure and PCR test requirement to enable an appointment slot to be made.
  - b. 48 hours in advance of your departure you will be required to perform a PCR test. This can be done at the resort if the resident doctor is present, or you may have to visit the nearest testing laboratory/clinic.
  - c. You will be required to bring with you the following information to the testing clinic: physical passport, your contact number (including messenger applications such as Viber or WhatsApp) e-mail address, home address, next destination address if relevant.
  - d. Clinic PCR testing will be completed in the privacy of the resort clinic and your sample will be sent to the nearest testing laboratory/clinic for scheduled analysis.
  - e. The result of the PCR test will be forwarded to you directly within 48hours.
  - f. The cost of the PCR test is USD 180++ per person (pricing is subject to change at any time, for any reason). JA Manafaru will organise transportation/facilitation to the nearest laboratory/clinic on your behalf.

It is important to note that these procedures are subject to constant change, and Travellers are advised to re-check the latest updated requirements to enter Maldives on the Maldives Ministry of Tourism website and exit Maldives in line with your outbound airline or onward countries requirements.

- <https://www.tourism.gov.mv/>
- <https://visitmaldives.com/en/covid19-updates>

**We also advise you to reach out to our reservations or island team directly if there are any aspects or expectations of your stay that are important to you as some facilities/experiences may not be available due to safety protocols. The resort reserves the right to amend any areas of business to remain compliant with these protocols or where we feel the safety of our associates/guests is of concern.**

FOR FURTHER INFORMATION PLEASE CONTACT OUR RESERVATIONS TEAM  
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